



Crispin School

Aspiration - Compassion - Excellence

26 November 2025

Dear Parents and Carers,

Following a review of our current systems, and in light of the ongoing issues many families and the school have experienced with Bromcom's homework-setting functionality, we have made the decision to revert to using Microsoft Teams Assignments for homework setting.

Since moving to Bromcom in September, the homework feature has not performed to the standard we expected. We know this has caused frustration for students, parents, and staff alike. Please be assured that we are in regular communication with Bromcom to express these concerns and to work towards a long-term solution.

All students have had previous experience in signing in to their Teams accounts and are familiar with how to access and submit assignments. Lower School students have used Teams for their Computing lessons, Upper School students will be familiar with it from past usage.

If your child is not currently signed in, they can do so easily using their school email address - this is their usual student code (the same one they use to log on to school computers) followed by **@crispinschool.co.uk** - and their normal school password. They can log on either to a mobile device or desktop/laptop computer. We will work with students within school to ensure they know how to access and submit their homework assignments.

We recognise that Microsoft Teams is not a perfect alternative, particularly as parents will need to check their child's Teams account directly to monitor homework tasks and submissions. However, it remains a reliable and workable system, and we believe this temporary change is in the best interests of our students.

The following link is to a YouTube video which explains how students can access and submit their assignments: <https://www.youtube.com/watch?v=NGuv9wHCWYE>.

We remain fully committed to finding a long-term solution within Bromcom. Having all school systems operating through a single platform is far more efficient for families and for the school, and we will look to return to Bromcom for homework setting once a more functional and dependable system has been developed.

All other elements of Bromcom currently used in school- such as behaviour, house points, and timetables- will remain unchanged.

Thank you for your patience and understanding as we continue to ensure our systems support students effectively.

Yours faithfully,

Mr L Bullock
Acting Deputy Headteacher



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